

Strategic Plan 2027-2029



MISSION

To provide equal justice under the law while serving the community with integrity, dignity, and respect.

VISION

A court where justice is accessible, impartial, and trusted by all.

STRATEGIC PRIORITY

01

Accessible Justice

Access to justice ensures that everyone can use the courts, understand the processes, and be treated with fairness and respect.

- Goal 1:** Expand resources and tools that reduce barriers, increase understanding, and enable all individuals to successfully navigate court processes.
- Goal 2:** Expand language access tools and resources that remove communication barriers.
- Goal 3:** Provide accessible court services by addressing physical, cognitive, geographic, and technological barriers so all can participate fully and fairly.

STRATEGIC PRIORITY

02

Workforce Excellence

Recruit, develop, and retain employees by providing a culture that promotes employee growth, development, and success.

- Goal 1:** Attract and recruit a diverse, qualified workforce committed to impartial and effective justice.
- Goal 2:** Provide educational opportunities and training that build the skills and knowledge employees need to succeed and grow.
- Goal 3:** Continue to create a supportive workplace that values professionalism, well-being, open communication, and trust.

STRATEGIC PRIORITY

03 Trusted Courts

Increase public trust and confidence by strengthening collaboration with justice partners, expanding community outreach, and ensuring clear, transparent, and effective communication.

- Goal 1:** Continue to strengthen collaborative relationships with justice and community partners to improve coordination and court services.
- Goal 2:** Expand outreach and education efforts to promote awareness and understanding of the role and purpose of the courts.
- Goal 3:** Develop and implement effective communication strategies that deliver consistent, clear, and accessible information, improving court users' understanding and interaction with court services.

STRATEGIC PRIORITY

04 Safe & Secure Courts

Maintain safe, secure, accessible court facilities and implement effective physical and cybersecurity measures to support the continuity of court operations.

- Goal 1:** Strengthen court facilities through strong partnerships and shared investment.
- Goal 2:** Promote a safe and secure environment that supports the well-being and confidence of judicial officers, staff, and the public.
- Goal 3:** Protect the confidentiality, integrity, and availability of court information systems through robust cybersecurity strategies.

STRATEGIC PRIORITY

05 Operational Excellence & Innovation

Strengthen court operations with technology and data to inform decision-making, streamline workflows, and support continuous process improvement.

- Goal 1:** Leverage technology to improve court operations, enhance service delivery, and increase access to court services.
- Goal 2:** Utilize data and performance metrics to guide decision-making, improve processes, and increase operational efficiency.
- Goal 3:** Strengthen efficiency and court operations by refining processes and incorporating feedback from court users and justice partners.

