SUPERIOR COURT OF CALIFORNIA, COUNTY OF CONTRA COSTA
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FOR IMMEDIATE RELEASE
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Contra Costa Superior Court Introduces "Coco" Chatbot Available February 10, 2026

In its continued effort to enhance accessibility to Court services, the Contra Costa Superior Court is pleased to announce the release of Coco, a conversational online chatbot and virtual assistant, for use by members of the public. Coco will be available on the Court's homepage at https://contracosta.courts.ca.gov/ starting February 10, 2026. Coco provides general information about Court-related services, forms, and processes in plain language to assist users in navigating the website and accessing content directly relevant to their needs.

As it is in the beta stage, Coco may experience errors and downtimes and may not answer questions as effectively as a human court employee. Additionally, Coco cannot provide legal advice. Individuals seeking legal advice should contact an attorney, and self-help resources are available on the Court's self-help portal: https://contracosta.courts.ca.gov/self-help.

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